

APPENDIX A HANDLING UNUSUAL CONDITIONS

This section helps you identify and correct minor problems that might occur when you use the system. These problems usually result from loose connections or user oversights that you will learn to avoid with experience.

Condition

You type two @ signs but the system doesn't identify itself or request the date.

Procedure

Check lamp 2 on the chassis. If it's on, the chassis is waiting for another @ sign or two.

Ensure that a demonstration or system diskette is in drive unit 0 and that the drive unit's door is closed properly.

Check that the power switches for the terminal and chassis are in the up position.

Check that the ON LINE light is on. This light is part of the horizontal array of lights located at the top of the terminal's keyboard (near the SET-UP key). If the LOCAL light glows instead, press the SET-UP key, then the "4" key below the lights, and then the SET-UP key once again. The

Condition

Procedure

ON LINE light must always be on for you to communicate with the system.

Check that the power cords are plugged into the proper outlets, that the cable connecting the terminal and the chassis is secure at both ends, and that the chassis' POWER lamp is lit.

You get one of the following error messages when you type two @ signs to start the system:

Check that a demonstration or system diskette is in drive unit 0 and that the door is properly closed. Try again.

BOOT-F-I/O error

MON-F-System read failure
halt

You are using MiniMINC and an @ character with trailing digits appears on the terminal screen.

Hold down the SHIFT key and press the "P" key.

If MiniMINC doesn't respond, turn off the chassis and restart the system according to the directions in Chapter 2, Powering the System. Data not stored on diskette are lost.

You type characters on the keyboard but they don't appear on the terminal screen.

Press the NO SCROLL key and try typing some more characters. Continue working if the characters appear on the screen.

If characters don't appear, press the NO SCROLL key to reenable scrolling and then check that the keyboard is plugged securely into the terminal.

Condition**Procedure**

If characters don't appear, hold down the CTRL key and press the "Q" key.

If characters don't appear, press the SET-UP key, then the RESET(0) key.

If MiniMINC still doesn't respond, turn off the chassis and restart the system according to Chapter 2, Powering the System.

Follow the earlier recovery procedures in this appendix if the trouble persists.

The words "SET UP" appear in the upper left corner of the terminal screen.

Press the SET-UP key. The screen should return to normal.

If the trouble persists, turn the terminal off and then on again.

If this doesn't help, turn off the chassis and then restart the system following the instructions in Chapter 2, Powering the System.

If you experience any further difficulty, consult Chapter 2 in the *MiniMINC Supplement*, Changing Operating Modes on the MiniMINC Terminal.

If any problem persists after you've tried these recovery procedures, refer to the Troubleshooting section of Chapter 2 in the *MiniMINC Supplement*.